

## CR6B Technical line

The Foundation continues to monitor and respond to technical questions from JCNA members as well as potential new members. Over the years this service has been provided under different flags we have aided over 5000 members as well as provided stop gap information when owners are referred by JLR. As the agreed 10-year period slides each year, we encourage retired techs and others with extensive knowledge of Jaguar models from 1988 to 2015 to volunteer to help with enquiries. You need not be exposed to the masses but provide contact information for referral. Jaguars became more and more complex after 1988 and although there are some web sites with savvy helpers (best one for modern cars is Jaguar Forums) ([www.jaguarforums](http://www.jaguarforums.com)) there are several others that are next to worthless. That said it is always easier and usually faster to talk through a problem than wade through endless postings. In many cases the postings are misleading, and contra indicated. One would have to know the correct answer to determine the solution. The point is this is an extremely powerful membership tool. It is a service that is needed and desired. The best proof is the many folks that find the 888 number then try to fake membership. We normally tell them they have a free 5 minutes to have help and after that must be a member—many times this is successful in converting them to membership which in many cases is MAL.